

## PL-600<sup>Q&As</sup>

Microsoft Power Platform Solution Architect

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## QUESTION 1

A company wants to add an interactive checklist to a Power Platform solution to ensure that salespeople are following the same steps when qualifying leads.

You need to recommend a solution that will incorporate this checklist.

What should you recommend?

- A. Microsoft Customer Voice
- B. Business Process Modeler task guide
- C. Dashboards
- D. Business Process Flow

Correct Answer: D

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## QUESTION 2

### HOTSPOT

You need to recommend components to meet the re-inspection requirements.

Which components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

### Requirement

### Component

Initiate the creation of re-inspection orders.

	▼
Dataflow	
Business rule	
Power Automate flow	

Automatically set overall inspection ratings based on the checklist ratings.

	▼
From event	
Business rule	
Custom action	
Rollup data type	

Correct Answer:

## Answer Area

### Requirement

### Component

Initiate the creation of re-inspection orders.

	▼
Dataflow	
Business rule	
Power Automate flow	

Automatically set overall inspection ratings based on the checklist ratings.

	▼
From event	
Business rule	
Custom action	
Rollup data type	

Box 1: Power Automate flow

Scenario: Inspection orders must be automatically marked for re-inspection should a machine fail inspection. The new inspection order must be created by using the originating inspection order as a template.

Box 2: Business rule

By combining conditions and actions, you can do any of the following with business rules:

1.  
Set column values
2.  
Clear column values
3.  
Set column requirement levels
4.  
Show or hide columns
5.  
Enable or disable columns

6.  
Validate data and show error messages
  7.  
Create business recommendations based on business intelligence.
- Reference: <https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>
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### QUESTION 3

You are assessing the capabilities of a project for a customer in the education sector. The solution must meet the following requirements:

1.  
Include curriculum and student management capabilities.
2.  
Conform to on-going Microsoft platform upgrades.
3.  
Minimize custom coding and configuration. You need to recommend a solution.

What should you recommend?

- A. Microsoft Power Platform admin center
- B. Microsoft 365 admin center
- C. Power Apps portal
- D. AppSource

Correct Answer: C

Key capabilities of Power Apps portals include:

Quickly build secure, functional websites to interact with Dataverse with no coding required. Track customer interactions across all channels and view them in a custom Power Apps or a Dynamics 365 app.

Note: Power Apps portals capabilities

Power Apps portals are built on top of Dataverse. This architecture comes with a major benefit. All the differentiating features of Dataverse are the features of Power Apps portals as well, including:

1.  
Centralized administration, management, and monitoring
- 2.

Rich metadata and Common Data Model

3.

Comprehensive security and audit

4.

Declarative forms and views

5.

Business logic, validation, and process automation

6.

Dataverse extensibility and integration with other services

Power Apps portals deliver a complete content management system out of the box, with all content stored in Dataverse. As a result, content can be edited through the Power Apps portals Studio and also directly by using the Portal Management app. Reference: <https://learn.microsoft.com/en-us/training/modules/intro-portals/1-introduction>

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#### QUESTION 4

You need to provide the IT specialists with design diagrams. What should you provide?

- A. Business process modeler (BPM)
- B. AI Builder
- C. Entity relationship diagram (ERD)
- D. Dynamics 365 Product Visualize

Correct Answer: A

Scenario: IT specialists want to design Power BI reports. They need to understand the underlying table relationships of the system.

Business process modeler (BPM) in Microsoft Dynamics Lifecycle Services (LCS) is a tool that you can use to create, view, and modify repeatable implementations that are based on business process libraries. BPM helps you align your

business processes with industry-standard processes that are described by the American Productivity and Quality Center (APQC)

Incorrect Answers:

D: Product Visualize is a powerful tool of Dynamics 365 that uses augmented reality to aid the sales process where sellers are able to show customers a product right from their sales workflow on a mobile device.

Reference: <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/bpm-overview>

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#### QUESTION 5

You are designing a Power Platform solution.

During quality assurance testing the API limits are reached.

You need to identify and resolve the issue.

Which two actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Allocate Microsoft Dataverse capacity add-on subscriptions.
- B. Use the out-of-the-box User Summary report from the Reports section of the solution's model-driven app.
- C. Review the Home tab Dataverse analytics dashboard.
- D. In the Power Platform admin center, review the Usage section of the Power Apps analytics dashboard.
- E. In the Power Platform admin center, review the Runs section of the Power Automate analytics dashboard.

Correct Answer: AC

A: When users exceed their limits, administrators can see this in the admin center (see below). You can do either one of the following:

1.

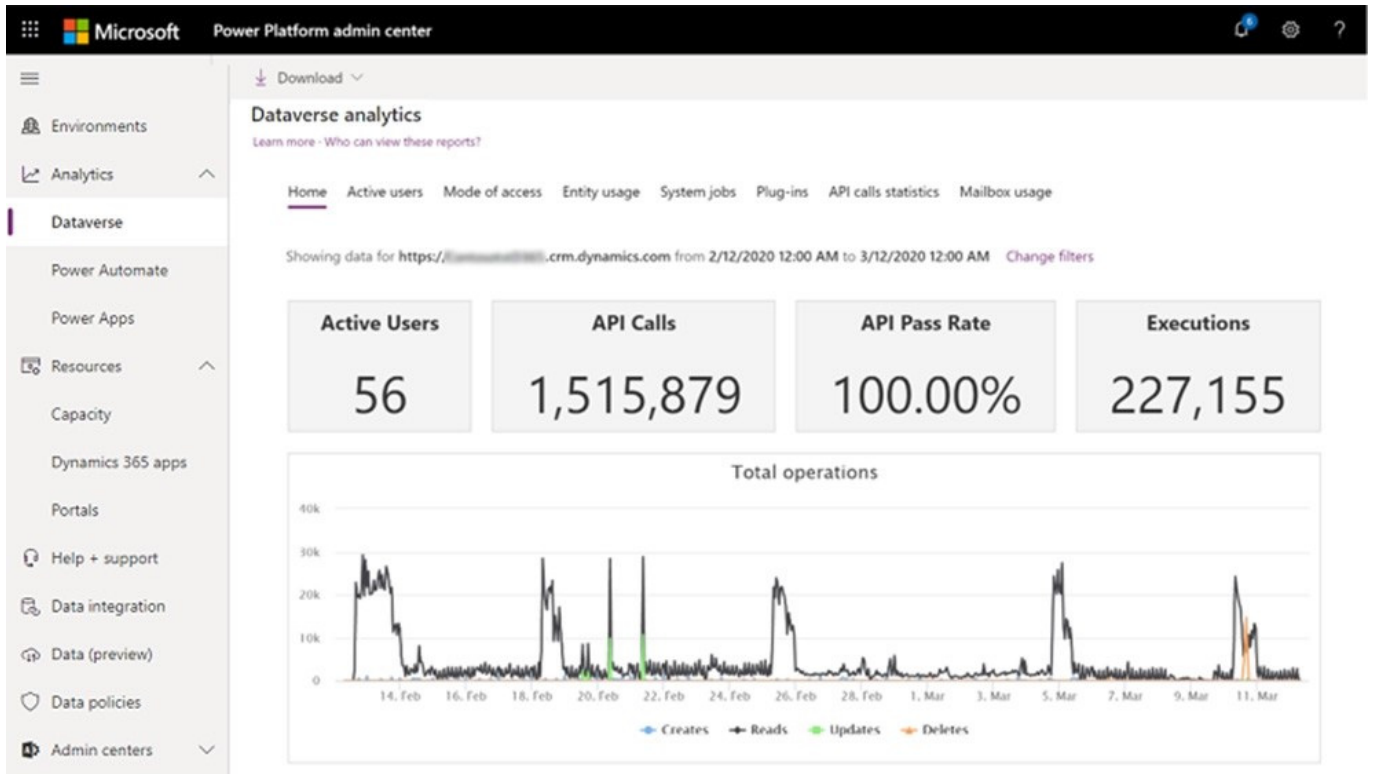
Adjust the app or flow to use fewer API requests

2.

Purchase the Power Apps and Power Automate capacity add-on for your organization.

C: Home (default) Dashboard.

This is the default dashboard that provides information on the number of active Dataverse users, storage usage, the most active workflows, and more.



API Calls: API Calls Number of API calls that were made by the Dataverse environment for the selected time period.

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/api-request-limits-allocations>  
<https://docs.microsoft.com/en-us/power-platform/admin/analytics-common-data-service>

**QUESTION 6**

**HOTSPOT**

A company plans to use a combination of model-driven and canvas apps for data interaction and Power BI for data reporting.

The company has the following requirements:

Share a canvas app with the auditor team.

Ensure account balance values in Power BI are only viewable by the investment team.

Streamline user administration and role assignment.

You need to recommend a security component to use for each requirement.

Which security components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



## Answer Area

### Requirement

### Security component

Share a canvas app.

	▼
Security roles	
Column-level security	
Manager hierarchy model	
Azure Active Directory security group	

Control account balance visibility.

	▼
Report access	
Column-level security	
Azure Active Directory security group	

Streamline user administration and role assignment.

	▼
Security roles	
Column-level security	
Manager hierarchy model	
Azure Active Directory security group	

Correct Answer:

**Answer Area**

**Requirement**

**Security component**

Share a canvas app.

	▼
Security roles	
Column-level security	
Manager hierarchy model	
Azure Active Directory security group	

Control account balance visibility.

	▼
Report access	
Column-level security	
Azure Active Directory security group	

Streamline user administration and role assignment.

	▼
Security roles	
Column-level security	
Manager hierarchy model	
Azure Active Directory security group	

Explanation:

Box 1: Azure Active Directory security group

Share a canvas app with the auditor team.

Share a canvas app with your organization

After you build a canvas app that addresses a business need, specify which users in your organization can run the app and who can modify and even re-share it. Specify each user by name, or specify a security group in Azure Active

Directory (Azure AD). If everyone would benefit from your app, specify that your entire organization can run it.

Box 2: Report access

Ensure account balance values in Power BI are only viewable by the investment team.

Share Power BI reports and dashboards with coworkers and others

When you share a report or dashboard, the people you share it with can view it and interact with it, but can't edit it. The recipients see the same data that you see in the reports and dashboards. They also get access to the entire underlying

dataset, unless row-level security (RLS) is applied to it. The coworkers you share with can reshare with their coworkers

if you allow them to.

Box 3: Manager Hierarchy model

Streamline user administration and role assignment.

Hierarchy security to control access

The hierarchy security model is an extension to the existing security models that use business units, security roles, sharing, and teams. It can be used in conjunction with all other existing security models. The hierarchy security offers a more

granular access to records for an organization and helps to bring the maintenance costs down. For example, in complex scenarios, you can start with creating several business units and then add the hierarchy security. This will achieve a

more granular access to data with far less maintenance costs that a large number of business units may require.

Reference:

<https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/share-app>

<https://learn.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

<https://learn.microsoft.com/en-us/power-platform/admin/hierarchy-security>

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## QUESTION 7

A pharma company uses a proprietary system to manage its chemical experiments. The company uses Microsoft Dynamics 365 Project Operations to manage lab staff and resources.

Employees manually update Project Operations data with data from their proprietary system as needed. Employees are not able to provide a definite schema for their data.

You need to provide a solution that will allow employees to configure their own automatic updates.

Which component should you use?

- A. Dataflows
- B. Custom connectors
- C. Data gateways
- D. Microsoft Power Automate flows

Correct Answer: D

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## QUESTION 8

You need to provide the IT team and managers with a mobile solution. How many apps should you recommend?

- A. one app for each job role
- B. one app for each user
- C. one app for all employees of the team
- D. one app for each team of employees

Correct Answer: A

Scenario: IT staff needs a mobile solution to see IT cases at the top of the menu since this is their primary focus. Managers need to see all customer dashboards at the top of their menu on their mobile device.

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## QUESTION 9

### DRAG DROP

You are designing a solution to automate the following processes:

1.

Import data into Microsoft Dataverse from systems that have an API available.

2.

Import data into Microsoft Dataverse from systems that do not have an API available.

3.

Validate that users enter data into Microsoft Dataverse forms in a specified order.

You need to implement automation methods.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to

view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Components**

- Cloud flow
- Business process flow
- Robotic process automation

**Answer Area**

**Requirement**

- Interact with applications that do not have an API.
- Guide users through business steps in a specific order.
- Interact with applications that have an API.

**Component**

- 
- 
- 

Correct Answer:

**Components**

- 
- 
- 

**Answer Area**

**Requirement**

- Interact with applications that do not have an API.
- Guide users through business steps in a specific order.
- Interact with applications that have an API.

**Component**

- Robotic process automation
- Business process flow
- Cloud flow

Box 1: Robotic process automation

Import data into Microsoft Dataverse from systems that do not have an API available.

Robotic Process Automation (RPA) – Integrate Common Data Service (CDS), also known as Dataverse, with Power Automate UI Flow and Desktop App (Paint).

The Robotic Process Automation (RPA) automating time-consuming manual processes with UI flows. The RPA capability is provided by Microsoft Power Automate.

It is typically used to perform tasks on legacy platforms where integration is not possible or expensive. RPA help organisations to accelerate digital transformation projects without having to replace legacy systems or develop expensive

integration solutions.

What is UI Flows?

UI Flows is the capabilities of Microsoft Power Automate that supports the automation of Desktop App and Web App. In both cases the steps to create an UI Flow are the same, making the configuration as a prerequisite step.

Box 2: Business process flow

Validate that users enter data into Microsoft Dataverse forms in a specified order.

A business process flow is a sequential representation of a process and its components, including operations, timelines, people involved, and resources needed. The main objective of process flows is to help you standardize and optimize

your processes and help your team better understand how your business works.

Box 3: Cloud flow

Import data into Microsoft Dataverse from systems that have an API available.

Power Automate Web API integrates with Cloud flow.

Reference:

<https://powerusers.microsoft.com/t5/Power-Apps-Community-Blog/Robotic-Process-Automation-RPA-Integrate-Common-Data-Service-CDS/ba-p/583485>

<https://monday.com/blog/project-management/process-flow/>

<https://learn.microsoft.com/en-us/power-automate/web-api>

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## QUESTION 10

DRAG DROP

You need to recommend the appropriate messaging channel solutions for the organization.

What should you recommend? To answer, drag the appropriate messaging options to the correct user types. Each messaging option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll

to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Answer Area**

**Messaging options**

**User type**

**Messaging option**

Power Apps portals	Worker support agents	
Dynamics 365 Customer Service	Patients	
Omnichannel for Customer Service dashboard		

Correct Answer:

**Answer Area**

**Messaging options**

**User type**

**Messaging option**

Power Apps portals	Worker support agents	Omnichannel for Customer Service dashboard
	Patients	Dynamics 365 Customer Service

Box 1: Omnichannel for Customer Service dashboard

Scenario: Workers must be able to communicate in near real-time with worker support agents.

The company has a team of worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual.

If you choose to expand your customer service offering to provide chat and channels, the Customer Service workspace seamlessly adjusts to support managing conversations as well.

Note: As an agent with the Customer Service Representative security role, when you open Customer Service workspace, you start on the Customer Service Agent Dashboard unless your administrator has changed the default view. This

dashboard shows you your active cases, cases you can work in queues you are assigned to, and your open activities. You can open existing cases and activities or begin working new cases from the queues you are assigned to and create activities.

Box 2: Dynamics 365 Customer Service

Scenario: First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/csw-overview>



**QUESTION 11**

DRAG DROP

A company plans to integrate Microsoft Power Platform with existing systems, including Microsoft Dynamics 365 Omnichannel for Customer Service.

You need to recommend a solution for each requirement.

Which components should you recommend for the requirements?

To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Select and Place:

**Solutions**

- Microsoft Power Virtual Agent
- Custom pages
- Custom API

**Answer Area**

Requirement	Solution
Display information about the contact in the Omnichannel app.	
Ensure only tables needed are exposed for integration purposes.	
Display data hierarchy from other systems within Dynamics 365 without saving the data within Microsoft Dataverse.	

Correct Answer:



## Solutions


## Answer Area

### Requirement

Display information about the contact in the Omnichannel app.

Ensure only tables needed are exposed for integration purposes.

Display data hierarchy from other systems within Dynamics 365 without saving the data within Microsoft Dataverse.

### Solution

Microsoft Power Virtual Agent

Custom API

Custom pages

Explanation:

Box 1: Microsoft Power Virtual Agent You can integrate a Power Virtual Agents bot with Omnichannel for Customer Service. Box 2: Custom API Box 3: Custom pages Reference:

<https://learn.microsoft.com/en-us/training/modules/omnichannel-power-virtual-agents/>

## QUESTION 12

You are a Microsoft Power Platform architect supporting the go live phase of a canvas app. The canvas app accesses data on premises and in the cloud.

Users are reporting the app is very slow to respond, especially upon initial launch.

You need to optimize the performance of the app.

Which three actions should you complete? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Move data calls from the OnStart event to the OnLoad event.
- B. Move data calls from the OnLoad event to the OnStart event.
- C. Increase data row limits.
- D. Review the settings of the data gateway for on-premises data sources.

E. Reduce data row limits.

Correct Answer: ADE

A (not B): Put the delay in the form loading instead.

E (not C): Changing the limit

500 is the default number of records, but you can change this number for an entire app:

Select Settings.

Under General, change the Data row limit setting from 1 to 2000.

In some cases, you'll know that 2,000 (or 1,000 or 1,500) will satisfy the needs of your scenario. With care, you can increase this number to fit your scenario. As you increase this number, your app's performance may degrade, especially for

wide tables with lots of columns. Still, the best answer is to delegate as much as you can.

Microsoft Power Platform canvas app on premises cloud data rows limits.

Reference: <https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/delegation-overview#non-delegable-limits>

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### QUESTION 13

You are designing a Microsoft Power Platform solution to help a company manage sales leads. The solution has the following requirements:

1.

Ensure that users follow a predefined sales process regardless of the device that employees use to access the app.

2.

Respond to sales events by using organization-defined best practices.

You need to recommend a component for the app.

What should you recommend?

A. Power Automate cloud flow

B. Business process flow

C. Power Automate desktop flow

D. Playbook

Correct Answer: B

You can help ensure that people enter data consistently and follow the same steps every time they work with a customer by creating a business process flow. For example, you might want to create a business process flow to have everyone handle customer service requests the same way, or to require that people get approval for an invoice before submitting an order. Business process flows use the same underlying technology as other processes, but the

capabilities that they provide are very different from other features that use processes.

Reference: <https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

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## QUESTION 14

You are designing tables and columns for a Power Platform solution.

The solution will contain an interactive experience dashboard.

You need to ensure that the columns you create can be used as global filters for the dashboard.

Which two data types can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Multiline Text
- B. Choice
- C. Text
- D. Yes/No
- E. Lookup

Correct Answer: BD

With interactive dashboards, a chart uses the color assigned to the categories that make up the different values, even if the chart is configured to use random colors, when the chart is configured to be grouped by any of the following column types:

Choice Yes/No Status Reason

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/configure-interactive-experience-dashboards>

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## QUESTION 15

You are designing a Power Platform solution.

The company wants its development team to create an interactive slider visualization to indicate and filter timeframe data that can be used across all of its apps that can be styled and manipulated by using code.

You need to recommend a technology that meets these requirements.

Which technology would you recommend the developers adopt to assist the implementation team?

- A. Web resource
- B. Power Apps Component Framework control
- C. JavaScript

D. Canvas app

Correct Answer: B

Power Apps component framework empowers professional developers and app makers to create code components for model-driven and canvas apps. These code components can be used to enhance the user experience for users working with data on forms, views, dashboards, and canvas app screens. For example, you can:

Replace a column on a form that displays a numeric text value with a dial or slider code component.

Reference: <https://docs.microsoft.com/en-us/powerapps/developer/component-framework/overview>

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