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Microsoft Power Platform Functional Consultant

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QUESTION 1

HOTSPOT

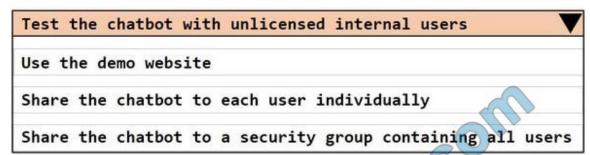You create a new Power Virtual Agents chatbot for an organization.

Testing and production deployment of the chatbot are not complete.

You need to ensure that appropriate users can access the chatbot.

Which methods should you use? To answer, select the appropriate options in the answer area.

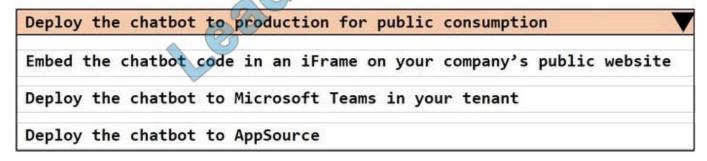NOTE: Each correct selection is worth one point.

Hot Area:

Test the chatbot with unlicensed internal users ▼
Use the demo website
Share the chatbot to each user individually
Share the chatbot to a security group containing all users

Allow other licensed internal users to edit the chatbot ▼
Share the chatbot to each user individually
Share the chatbot a security group containing all users
Deploy the chatbot to Microsoft Teams in your tenant

Deploy the chatbot to production for public consumption ▼
Embed the chatbot code in an iFrame on your company's public website
Deploy the chatbot to Microsoft Teams in your tenant
Deploy the chatbot to AppSource

Correct Answer:

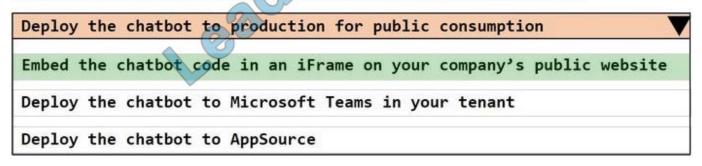| Test the chatbot with unlicensed internal users ▼ |
| --- |
| Use the demo website |
| Share the chatbot to each user individually |
| Share the chatbot to a security group containing all users |

Allow other licensed internal users to edit the chatbot ▼
Share the chatbot to each user individually
Share the chatbot a security group containing all users
Deploy the chatbot to Microsoft Teams in your tenant

Deploy the chatbot to production for public consumption ▼
Embed the chatbot code in an iFrame on your company's public website
Deploy the chatbot to Microsoft Teams in your tenant
Deploy the chatbot to AppSource

Box 1: Use the demo website

When publishing the bot to the web, you can publish to a prebuilt demo website (which you can use to share the bot with your teammates and stakeholders) and to your own live website.

Box 2: Share the chatbot to a security group containing all users.

A license for each user, also known as a "per user license" (or "Power Virtual Agent User License" as referred to on the Microsoft 365 admin center), should be assigned to individual users who need access to create and manage chatbots.

To simplify user license management, you can assign licenses to an Azure Active Directory (Azure AD) security group.

Box 3: Embed the chatbot code in an IFRame on your copany\'s public website

You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a SharePoint or Yammer site.

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels

https://docs.microsoft.com/en-us/power-virtual-agents/requirements-licensing

QUESTION 2

You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.

You need to determine if you can revise the template.

Which Word template change can you make?

A. Add the Discount field conditionally.

B. Format the table to have alternating color rows.

C. Format the Created On field to a long date format.

D. Add the address of the customer.

Correct Answer: D

QUESTION 3

DRAG DROP
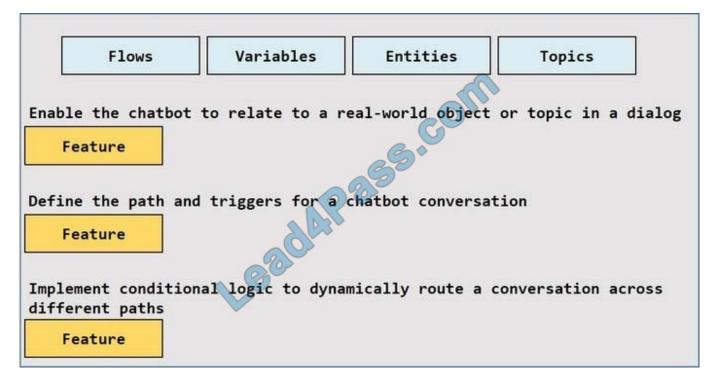
You are designing a chatbot for a sports outlet.

You need to complete the chatbot.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE Each correct selection is worth one point.

Select and Place:

Flows	Variables	Entities	Topics

Enable the chatbot to relate to a real-world object or topic in a dialog

Feature

Define the path and triggers for a chatbot conversation

Feature

Implement conditional logic to dynamically route a conversation across different paths

Feature

Correct Answer:

Flows			

Enable the chatbot to relate to a real-world object or topic in a dialog

Entities

Define the path and triggers for a chatbot conversation

Topics

Implement conditional logic to dynamically route a conversation across different paths

Variables

Box 1: Entities

Out of the box, Power Virtual Agents comes with a set of prebuilt entities, which represent the most commonly used stereotype information in real-world dialogs, such as age, colors, numbers, and names.

With the knowledge granted by entities, a bot can smartly recognize the relevant information from a user input and save it for later use.

Box 2: Topics

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

You can author topics by customizing provided templates, create new topics from scratch, or get suggestions from existing help sites.

A topic has trigger phrases

QUESTION 4

HOTSPOT

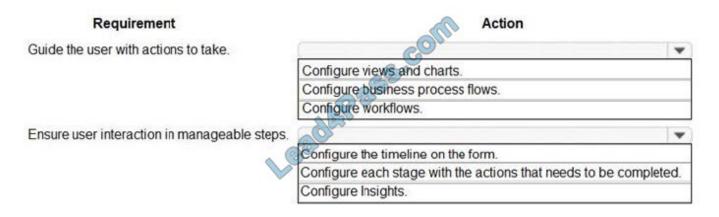You are a Dynamic 365 administrator. You create a new solution in Dynamics 365.

You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.

Which actions should you perform? To answer, select the appropriate options in the answer area.

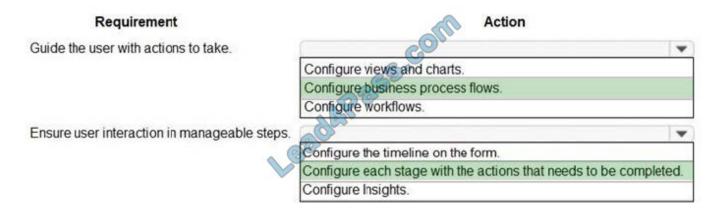NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Requirement	Action
Guide the user with actions to take.	▼
	Configure views and charts.
	Configure business process flows.
	Configure workflows.
Ensure user interaction in manageable steps.	▼
	Configure the timeline on the form.
	Configure each stage with the actions that needs to be completed.
	Configure Insights.

Correct Answer:

Answer Area

Requirement	Action
Guide the user with actions to take.	Configure views and charts. **Configure business process flows.** Configure workflows.
Ensure user interaction in manageable steps.	Configure the timeline on the form. **Configure each stage with the actions that needs to be completed.** Configure Insights.

Reference: https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-flows-overview

QUESTION 5

You are creating a new business process flow to qualify leads.

You create an action. The action is not available inside the Action Step.

You need to make the action available to the Action Step.

Which two steps must you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.

B. Add at least one step to the action.

C. Select Run as an on-demand process.

D. Activate the action.

Correct Answer: AB

Reference: https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business-process-flow

QUESTION 6

HOTSPOT

You implement an editable grid for the Account entity.

The business team provides the following list of features that they would like you to implement:

1.

Group by or sort columns in the current view.

2.

Configure a business rule to show an error message.

3.

Edit values in calculated fields.

4.

Edit the Address composite field.
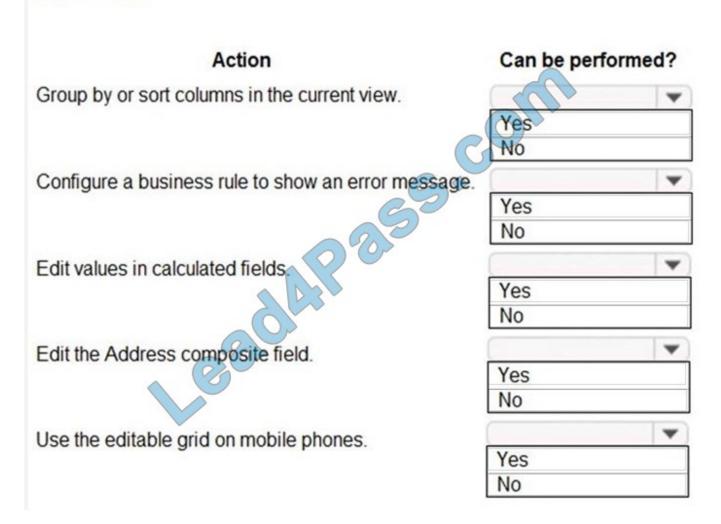
5.

Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area.

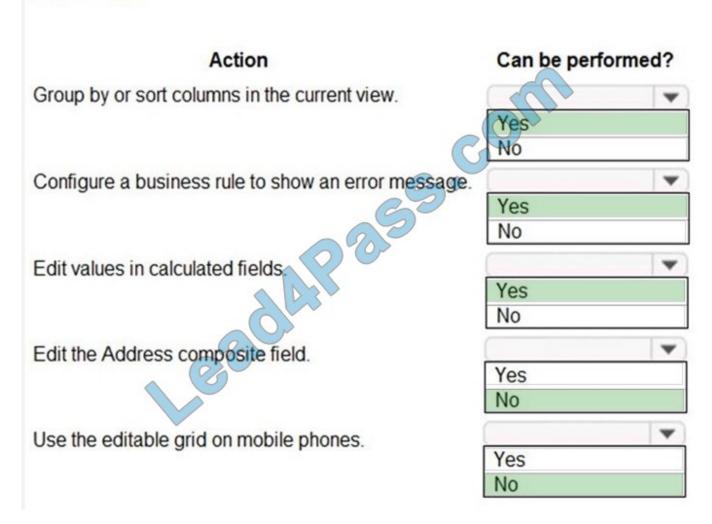NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Action	Can be performed?
Group by or sort columns in the current view.	▼ [Yes / No]
Configure a business rule to show an error message.	▼ [Yes / No]
Edit values in calculated fields.	▼ [Yes / No]
Edit the Address composite field.	▼ [Yes / No]
Use the editable grid on mobile phones.	▼ [Yes / No]

Correct Answer:

Answer Area

Action	Can be performed?
Group by or sort columns in the current view.	Yes
	No
Configure a business rule to show an error message.	Yes
	No
Edit values in calculated fields.	Yes
	No
Edit the Address composite field.	Yes
	No
Use the editable grid on mobile phones.	Yes
	No

Reference: https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/make-grids-lists-editable-custom-control

QUESTION 7

DRAG DROP

You are designing a desktop user interface (UI) flow.
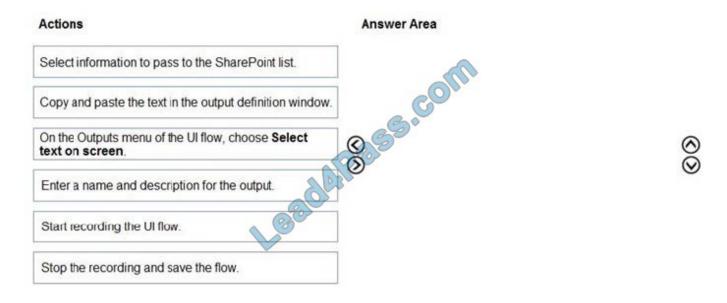
The UI flow automates legacy software.

You need to prepare data for transfer to Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.
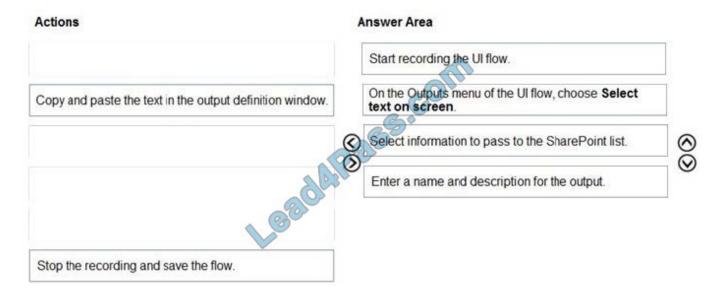
Select and Place:

Actions

Select information to pass to the SharePoint list.

Copy and paste the text in the output definition window.

On the Outputs menu of the UI flow, choose **Select text on screen**.

Enter a name and description for the output.

Start recording the UI flow.

Stop the recording and save the flow.

Answer Area

Correct Answer:

Actions

Copy and paste the text in the output definition window.

Stop the recording and save the flow.

Answer Area

Start recording the UI flow.

On the Outputs menu of the UI flow, choose **Select text on screen**.

Select information to pass to the SharePoint list.

Enter a name and description for the output.

Reference: https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-information-from-the-app
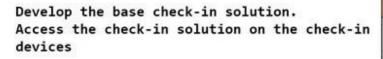
QUESTION 8

HOTSPOT

You need to design the guest check-in solution.

Which technologies should you use? To answer, select the appropriate options in the

answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Develop the base check-in solution.
Access the check-in solution on the check-in devices

▼
Xamarin app
Power Apps potal
Model-driven app
Canvas app

Access the check-in solution on the check-in devices

▼
Traditional desktop application
Web browser
Power Apps mobile app
Dynamics 365 for phones and tablets

Correct Answer:

Develop the base check-in solution.
Access the check-in solution on the check-in devices

▼
Xamarin app
Power Apps potal
Model-driven app
Canvas app

Access the check-in solution on the check-in devices

▼
Traditional desktop application
Web browser
Power Apps mobile app
Dynamics 365 for phones and tablets

QUESTION 9

You are a Dynamics 365 Customer Service system administrator.

Your organization does not permit the use of custom code for solutions.

You need to create a view that can be viewed by all users in an organization.

Where should you create the view?

A. Microsoft Excel template

B. Entities component of a solution

C. Microsoft Virtual Studio

D. Templates area

Correct Answer: B

QUESTION 10

You need to design the resort portal to meet the business requirements. Which data source should you use?

A. Common Data Service

B. Microsoft Excel

C. Azure SQL Database

D. SQL Server

Correct Answer: B

QUESTION 11

You have a form that displays a custom field from an entity.

A customer wants to restrict users from filtering on the custom field.

You need to prevent users from filtering the field in Advanced Find.

What should you modify?

A. Fields in the Edit Filter Criteria option of the Quick Find view

B. the Field Security field on the Field Properties form

C. a searchable field on the Field Properties form

D. Fields in the Add Find Columns option of the Quick Find view

Correct Answer: C

Reference: https://community.dynamics.com/365/b/dynamics365apps/posts/kb-understanding-dynamics-365-field-s-searchable-property

QUESTION 12

HOTSPOT

You are a Dynamics 365 Customer Service administrator.

You need to configure the following automation for the sales team:

1.

Send an email when the status changes on an Opportunity.

2.

Text the sales manager when an Opportunity is created.

3.

Create a Wunderlist task when an Opportunity is open for 30 days.

Which tool should you use for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Automation	Tool
Email when the status changes.	▼
	Dynamics 365 workflow
	Microsoft Flow
	Business Process Flow
Text when the Opportunity is created.	▼
	Dynamics 365 workflow
	Microsoft Flow
	Business Process Flow
Create a Wunderlist task.	▼
	Dynamics 365 workflow
	Microsoft Flow
	Business Process Flow

Correct Answer:

Answer Area

Automation	Tool
Email when the status changes.	**Dynamics 365 workflow** / Microsoft Flow / Business Process Flow
Text when the Opportunity is created.	Dynamics 365 workflow / **Microsoft Flow** / Business Process Flow
Create a Wunderlist task.	Dynamics 365 workflow / **Microsoft Flow** / Business Process Flow

QUESTION 13

You are creating a canvas app.

A user will click a button on each screen of a Power Apps app to proceed to the next screen.

You need to implement the action which selects the next screen that the user sees.

Which event should you handle?

A. ScreenTransition

B. OnSelect

C. OnLoad

D. OnCheck

Correct Answer: B

Add navigation

1.

 With the Source screen selected, open the Insert tab, select Icons, and then select Next arrow.

2.

 With the arrow still selected, select the Action tab, and then select Navigate.

3.

 The OnSelect property for the arrow is automatically set to a Navigate function.

4.

 When a user selects the arrow, the Target screen fades in.

5.

 On the Target screen, add a Back arrow, and set its OnSelect property to this formula:

6.

 Navigate(Source, ScreenTransition.Fade)

7.

 While holding down the Alt key, toggle between screens by selecting the arrow on each screen.

| OnSelect | ⌄ | = | _fx_ ⌄ | Navigate(*Target*, Fade) |

Reference: https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables

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