



MS-720^{Q&As}

Microsoft Teams Voice Engineer

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QUESTION 1

HOTSPOT

You need to assign a phone number to User1 to meet the technical requirements.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

	▼	-Identity User1@litwareinc.com
Set-CsUser		
Set-CsOnlineVoiceUser		
Update-MgTeamMember		
Update-MgUserProfilePhone		

	▼	"tel:+61370105550" -EnterpriseVoiceEnabled \$true -ErrorAction Stop
-LineURI		
-OnPremLineURI		
-TelephoneNumber		

Correct Answer:

Answer Area

	▼	-Identity User1@litwareinc.com
Set-CsUser		
Set-CsOnlineVoiceUser		
Update-MgTeamMember		
Update-MgUserProfilePhone		

	▼	"tel:+61370105550" -EnterpriseVoiceEnabled \$true -ErrorAction Stop
-LineURI		
-OnPremLineURI		
-TelephoneNumber		



Reference: <https://docs.microsoft.com/en-us/powershell/module/skype/set-csuser?view=skype-ps>

QUESTION 2

Your company has offices in 10 countries. The company has a tenant dial plan configured for each country.

The company recently opened an office in a new country.

You need to create a new tenant dial plan that meets the unique dialing requirements of the new country.

What should you do?

- A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
- B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
- C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
- D. Run the Sec-CsTenancDialPlan cmdlet.

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

QUESTION 3

Your company assigns an Office 365 E3 license to each user. All users are in France.

You plan to deploy Direct Routing.

Which additional license should you assign to the users?

- A. Microsoft 365 Audio Conferencing
- B. Microsoft 365 Phone System - Virtual
- C. Microsoft 365 Phone System
- D. Microsoft 365 Domestic and International Calling Plan
- E. Microsoft 365 Domestic Calling

Correct Answer: C

Reference: <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

QUESTION 4

You are migrating users from Microsoft Skype for Business to Microsoft Teams.

You plan to create an auto attendant that can be used by all the users during the migration.



You need to create the resource account for the auto attendant

What should you use?

- A. the Resource accounts node in the Microsoft Teams admin center
- B. the Users node in the Microsoft 365 admin center
- C. the New-CsHybridApplicationEndpoint cmdlet
- D. the New-CsOnlineApplicationEndpoint cmdlet
- E. the New-CsOnlineApplicationInstance cmdlet

Correct Answer: A

QUESTION 5

HOTSPOT

You need to assign a license to users to meet the technical requirements.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

```
$Users = Import-CSV ./users.csv
Foreach ($Username in $Users) {
```

	▼
New-MSolLicenseOptions	
Set-CsOnlineVoiceUser	
Set-CsUser	
Set-MgUserLicense	

```
-UserID $Username -AddLicenses
```

	▼
MCOEV	
MCOCAP	
MCOPSTN1	
ENTERPRISEPREMIUM	

Correct Answer:



Answer Area

```
$Users = Import-CSV ./users.csv
Foreach ($Username in $Users) {
```

-UserID \$Username -AddLicenses

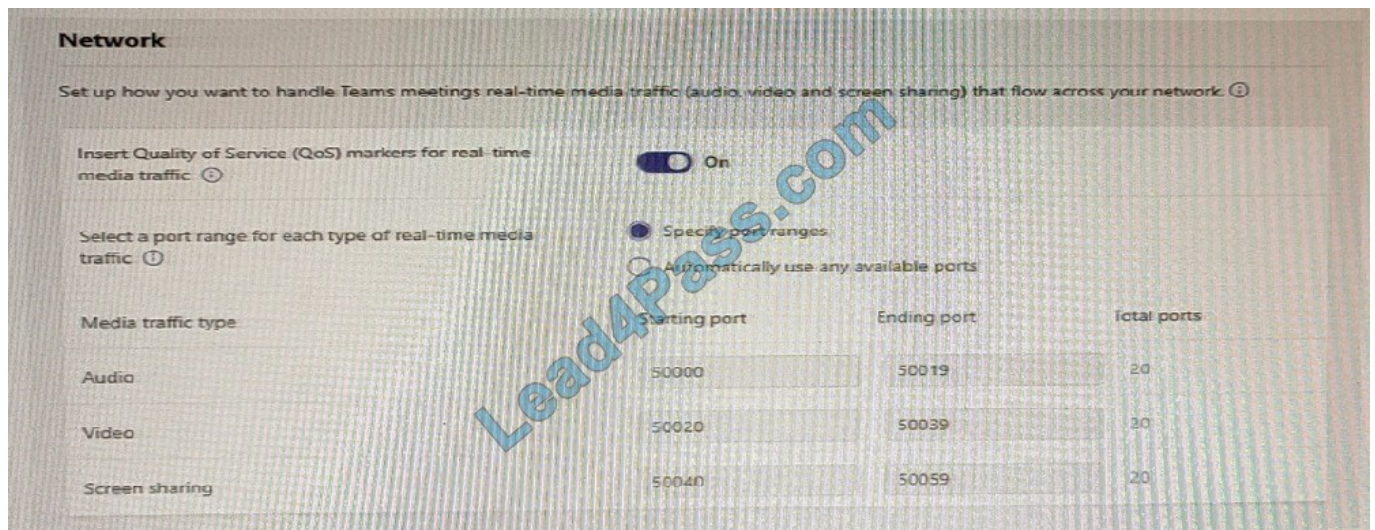
<div style="border: 1px solid #ccc; padding: 2px;">▼</div> <div style="border: 1px solid #ccc; padding: 2px;">New-MsolLicenseOptions</div> <div style="border: 1px solid #ccc; padding: 2px;">Set-CsOnlineVoiceUser</div> <div style="border: 1px solid #ccc; padding: 2px;">Set-CsUser</div> <div style="border: 1px solid #ccc; padding: 2px; background-color: #e0ffe0;">Set-MgUserLicense</div>	<div style="border: 1px solid #ccc; padding: 2px;">▼</div> <div style="border: 1px solid #ccc; padding: 2px; background-color: #e0ffe0;">MCOEV</div> <div style="border: 1px solid #ccc; padding: 2px;">MCOCAP</div> <div style="border: 1px solid #ccc; padding: 2px;">MCOPSTN1</div> <div style="border: 1px solid #ccc; padding: 2px;">ENTERPRISEPREMIUM</div>
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Reference: <https://docs.microsoft.com/en-us/powershell/module/microsoft.graph.users.actions/set-mguserlicense?view=graph-powershell-beta> <https://docs.microsoft.com/en-us/skypeforbusiness/skype-for-business-and-microsoft-teams-add-on-licensing/assign-skype-for-business-and-microsoft-teams-licenses>

QUESTION 6

HOTSPOT

The network meeting settings for Microsoft Teams are configured as shown in the following exhibit.



Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic. NOTE: Each correct selection is worth one point.

Hot Area:



The Teams Transport Relay service will use UDP ports [answer choice]

3478 through 3481
50000 through 50019
50020 through 50030
50040 through 50050

If you set insert Quality of Service (QoS) markers for real-time media traffic to Off, the Teams Transport Replay service will use UDP port [answer choice]

80
443
3478
50000

Correct Answer:

The Teams Transport Relay service will use UDP ports [answer choice]

3478 through 3481
50000 through 50019
50020 through 50030
50040 through 50050

If you set insert Quality of Service (QoS) markers for real-time media traffic to Off, the Teams Transport Replay service will use UDP port [answer choice]

80
443
3478
50000



QUESTION 7

DRAG DROP

Your company has a main office in New York and a branch office in Calgary. All offices connect to each other by using a dedicated WAN.

You have a Microsoft Teams Phone deployment.

You need to recommend a Direct Routing solution that meets the following requirements:

1. If a Session Border Controller (SBC) fails in the New York office, PSTN services must remain available through a local PSTN egress in New York.
2. The Calgary office must prioritize a local PSTN egress and ensure that PSTN services remain available in the event of a local SBC outage.
3. The number of SBCs must be minimized.

What should you recommend for each office? To answer, drag the appropriate components to the correct offices. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll

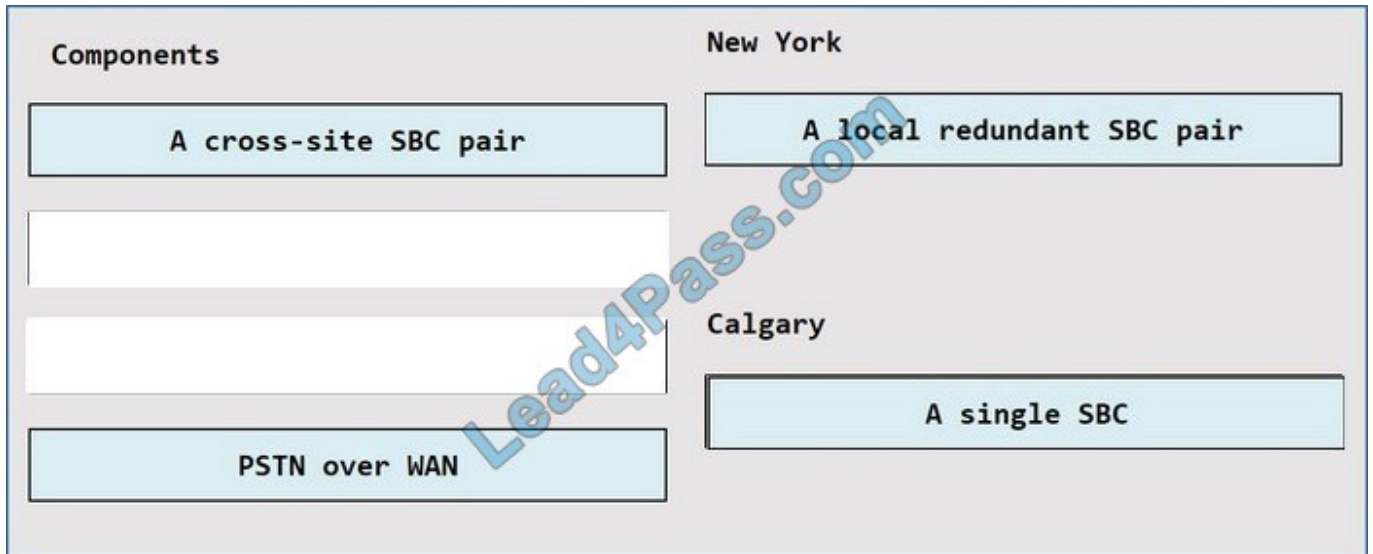
to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Components	New York
A cross-site SBC pair	<input type="checkbox"/>
A local redundant SBC pair	<input type="checkbox"/>
A single SBC	<input type="checkbox"/>
PSTN over WAN	<input type="checkbox"/>
	Calgary
	<input type="checkbox"/>

Correct Answer:



QUESTION 8

You have a Microsoft Teams Phone deployment.

You need to implement PSTN connectivity by using Direct Routing.

What are three requirements for the implementation? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. a Session Border Controller (SBC) that uses a hostname in the onmicrosoft.com domain
- B. a firewall rule that opens a TCP signaling port to Microsoft Teams
- C. a public DNS entry that maps the FQDN of the Session Border Controller (SBC) to a public IP address
- D. a firewall rule that opens a UDP signaling port to Microsoft Teams
- E. a Teams-certified Session Border Controller (SBC)

Correct Answer: BCE

Reference: <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

QUESTION 9

In the Microsoft Call Quality Dashboard, you discover an increasing trend of poor-quality calls.

You need to implement a solution to identify problematic sites.

Which two actions should you perform? Each correct answer presents part of the solution.



NOTE: Each correct selection is worth one point.

- A. Run the CQD User Feedback (Rate My Call) Report.
- B. Create a building data file.
- C. Upload a file to the Tenant Data Upload page.
- D. Upload a file to the Reporting Labels page.
- E. Create an endpoint data file.
- F. Install the Power BI connector for Call Quality Dashboard (CQD).

Correct Answer: BC

Reference: <https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

QUESTION 10

You have a Microsoft Teams Phone deployment and a Survivable Branch Appliance (SBA) at a site.

You add a new Teams user.

You need to ensure that the user at the site can place and receive PSTN calls in the event of an internet outage.

What should you do?

- A. Add the user as a member of a call queue.
- B. Modify the online voice routing policy.
- C. Run the `Granc-CsTeamsSurvivableBranchAppliancePolicy` cmdlet.
- D. Run the `Granc-CsTenancDialPlan` cmdlet.

Correct Answer: C

Reference: <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

QUESTION 11

You have a Microsoft Lync Server 2013 deployment.

Some users use Enterprise Voice.

You plan to migrate to Microsoft Teams.

You need to design a migration solution. The solution must minimize the impact on end users during the migration.

What should you include in the solution?

- A. Migrate all users directly from Lync Server 2013 to Teams.



- B. Migrate the Enterprise Voice users from Lync Server 2013 to Microsoft Skype for Business Server 2019. and then migrate the Enterprise Voice users to Teams.
- C. Migrate all other users directly from Lync Server 2013 to Teams.
- D. Perform an in-place upgrade from Lync Server 2013 to Microsoft Skype for Business Server 2015, and then migrate all users to Teams.

Correct Answer: D

QUESTION 12

You have a Microsoft Teams Phone deployment.

You are configuring emergency services for Direct Routing.

You need to notify a group of users when an emergency number is dialed.

What should you configure in the Microsoft Teams admin center?

- A. an emergency calling policy
- B. a calling policy
- C. an emergency call routing policy
- D. a voice routing policy

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

QUESTION 13

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You redirect calls for the call queue to a shared voicemail box.

Does this meet the goal?

- A. Yes
- B. No



Correct Answer: B

Reference: <https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

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