



# MS-700<sup>Q&As</sup>

Managing Microsoft Teams

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### QUESTION 1

You have an Active Directory user named User1.

You need to ensure that User1 can view the following reports:

Microsoft Teams user activity report

Microsoft Teams device usage report

The solution must limit the ability of User1 to make changes to Microsoft 365 services.

Which role should you assign to User1?

- A. Teams Service Administrator
- B. Reports reader
- C. Teams Communications Support Specialist
- D. Message Center reader

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/teams-activity-reports>

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### QUESTION 2

Your company has a Microsoft 365 subscription.

You plan to configure the environment to allow external users to collaborate in Microsoft Teams by using guest access.

The company implements a new security policy that has the following requirements:

Only guest users from specific domains must be allowed to connect to collaborate by using Microsoft Teams.

Guest users must be prevented from inviting other guests.

You need to recommend a solution to meet the security policy requirements.

Solution: From the Azure Active Directory, you modify the External collaboration settings.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: A

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### QUESTION 3

You need to configure the environment to meet the security requirements for the RandD group. What should you do first?

- A. Start the information barrier policy application.
- B. Add an identity provider.
- C. Create two information barrier segments.
- D. Create one information barrier policy.

Correct Answer: C

Create information barrier segments first, then create information barrier policy based on the segments then start the information barrier application.

Reference: <https://docs.microsoft.com/en-us/microsoft-365/compliance/information-barriers-policies>

### QUESTION 4

#### HOTSPOT

Your company has a Microsoft Office 365 subscription.

The company has three departments. Each department contains a group as shown in the following table.

Department name	Type
HR	Distribution
R&D	Global security
Sales	Universal security

You plan to create a team for each group.

You need to ensure that a team can be created for each group. The solution must minimize administrative effort.

What should you do to each group? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



## Answer Area

HR:

	▼
Change the group to an Office 365 group.	
Recreate the group as an Office 365 group.	
Change the group to a security group.	

R&D:

	▼
Change the group to an Office 365 group.	
Recreate the group as an Office 365 group.	
Change the group to a universal group.	

Sales:

	▼
Change the group to an Office 365 group.	
Recreate the group as an Office 365 group.	
Change the group to a global group.	

Correct Answer:



## Answer Area

HR:

	▼
Change the group to an Office 365 group.	
Recreate the group as an Office 365 group.	
Change the group to a security group.	

R&D:

	▼
Change the group to an Office 365 group.	
Recreate the group as an Office 365 group.	
Change the group to a universal group.	

Sales:

	▼
Change the group to an Office 365 group.	
Recreate the group as an Office 365 group.	
Change the group to a global group.	

### QUESTION 5

Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You place the mailbox of User1 on Litigation Hold.

Does this meet the goal?

A. Yes

B. No

Correct Answer: A

### QUESTION 6



You have an org wide team named Team1.

The members of Team1 report that they receive an excessive amount of notifications from channel messages.

You need to reduce the amount of notifications by implementing the following changes:

Allow only global administrators to create new posts in the General channel.

Prevent @members for the org-wide team members.

Which two actions should you perform from the Microsoft Teams client? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. From the Team1 settings, clear Give members the option to edit their messages.

B. From the General Channel settings of Team1, set the channel moderation preference to Anyone can post; show alert that postings will notify everyone (recommended for large teams).

C. From the General Channel settings of Team1, set the channel moderation preference to Only owners can post messages.

D. From the Team1 settings, disable all the Fun stuff settings.

E. From the Team1 settings, set Show members the option to @team or @[team name] to Off.

Correct Answer: CE

Reference: <https://docs.microsoft.com/en-us/microsoftteams/create-an-org-wide-team>

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## QUESTION 7

### HOTSPOT

Your company has a Microsoft 365 subscription that uses Phone System.

You need to configure the environment to the meet the following requirements:

Only users in the company's sales department must have Call forwarding and simultaneous ringing to external phone numbers set to Off.

Only users in the marketing department must have Inbound calls can be routed to call groups set to Off.

All outbound calls to the PSTN must use the auto attendant number as the caller ID.

What is the minimum number of policies that should be created? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



## Answer Area

Caller ID policies:

	▼
0	
1	
2	

Call park policies:

	▼
0	
1	
2	

Calling policies:

	▼
0	
1	
2	

Correct Answer:



## Answer Area

Caller ID policies: 

	▼
0	
1	
2	

Call park policies: 

	▼
0	
1	
2	

Calling policies: 

	▼
0	
1	
2	

### QUESTION 8

Your company has a Microsoft 365 subscription.

You attempt to review call quality by location.

When you sign in to the Microsoft Call Quality Dashboard, you discover that no locations are defined.

You need to ensure that all the call quality information in the dashboard is segmented by location.

What should you do first?

- A. From the Microsoft Teams admin center, configure reporting labels.
- B. From an administrator's computer, run the Network Testing Companion.
- C. From PowerShell, run the Set-CsQoEConfiguration cmdlet.
- D. From the Microsoft Teams admin center, run the Network Planner.

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/microsoftteams/learn-more-about-site-upload>





### QUESTION 9

You need to configure the user accounts of the sales department users to meet the security requirements. What should you do for each user?

- A. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to Skype for Business with Teams collaboration and meetings coexistence mode.
- B. From PowerShell, run the Grant-CsTeamsUpgradePolicy -PolicyName SfBWithTeamsCollab cmdlet.
- C. From PowerShell, run the Grant-CsTeamsUpgradePolicy -PolicyName Islands cmdlet.
- D. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to Skype for Business coexistence mode.

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability>

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### QUESTION 10

Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You place the group mailboxes used by Microsoft Teams on Litigation Hold.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: B

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### QUESTION 11

#### HOTSPOT

Your company has a Microsoft 365 subscription that uses Phone System.

You need to configure Microsoft Teams to meet the following requirements:

Ensure that calls to the company's sales department are routed to multiple users in the sales department.

Ensure that calls to the company's marketing department are routed to multiple users in the marketing department.

Outside of business hours, ensure that calls from PSTN users receive a custom greeting.

During business hours, ensure that calls from PSTN users can be received by the sales and marketing department



users.

What is the minimum number of auto attendants and call queues you should configure to meet the requirements? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

Auto attendants:

	▼
0	
1	
2	
3	

Call queues:

	▼
0	
1	
2	
3	

Correct Answer:



## Answer Area

Auto attendants:

	▼
0	
1	
2	
3	

Call queues:

	▼
0	
1	
2	
3	

Reference: <https://docs.microsoft.com/en-us/microsoftteams/what-are-phone-system-auto-attendants>  
<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

### QUESTION 12

Users report poor quality during Microsoft Teams audio conferences.

You run a network trace during an audio conference from a user's device as shown in the following exhibit.

Frame Details:

X

Checksum: 0 (0x0)

SourceAddress: 10.10.10.110

DestinationAddress: 52.114.188.31

0-Tcp: Flags=...A..., SrcPort=50008, DstPort=HTTPS(443), PayloadLen=0,

srcPort: 50008

DstPort: HTTPS(443)

SequenceNumber: 4077031237 (0xF3028F45)

E AcknowledgementNumber: 223214542 (0xD4DFD5E)

E B DataOffset: 80 (0x50)

O Flags: ...A

Window: 1025 (scale factor 0x8) = 262400

Checksum: 0x524, Disregarded

UrgentPointer: 0 (0x0)



What causes the poor quality of the audio conferences?

- A. The source port range for audio is too narrow.
- B. The source port for audio is above 50,000.
- C. The UDP traffic is being limited.
- D. The TLS traffic is being limited.

Correct Answer: C

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### QUESTION 13

You need to configure the environment to meet the technical requirements for guest users. What should you modify from the Microsoft Teams admin center?

- A. the global app permission policy
- B. the Org-wide settings
- C. the global meeting policy
- D. the global messaging policy

Correct Answer: B

Microsoft Teams admin center > Org-wide settings > Guest access > Make private calls = off.

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